

## HOTEL LA BELLE ETOILE\*\*\* - INFORMATION COVID 19

- All common areas of HOTEL LA BELLE ETOILE will be provided with gel and / or wipes in accordance with COVID-19 law.
- All files (bar, restaurant, check-in and check-out) will be adjusted to take into account the safety distance according to Covid-19 regulations.
- At the restaurant, the tables will be spaced according to COVID-19 safety rules (1 meter between one table and another, tables of 6 people maximum). The tables will be distributed by room or by group and their composition must remain unchanged for the duration of the stay. It is mandatory to use masks to enter, exit or turn around in the restaurant. We will keep the breakfast buffet but all drinks and certain food for reasons of health security will be served by the staff of the dining room.
- In the external swimming pool on use in summer only, tables and parasols will be spaced according to safety rules and it will absolutely be forbidden to move them. Access to the pool will be regulated by horizontal signs indicating the direction of entry and exit. We will have a maximum number of people for the use of the swimming pool, if necessary.
- In the SPA equipped with a sauna and a Jacuzzi, access will only be authorized to one room at a time or to a maximum of 6 people if relatives and it will be regulated by specific dedicated hours (30 minutes) + 10 minutes for the change in order to avoid contact between guests. The areas will be disinfected in accordance with Covid-19 legislation.
- The equipped indoor gym is equipped with suitable cleaning products to disinfect tools before and after use. A maximum number of people will be authorized to respect the safety distances. Areas will be disinfected in accordance with Covid-19 legislation
- Masks must be used for all movements in the public areas of the hotel, terrace and ski room included.
- The common areas will be regularly sanitized according to Covid-19 regulations.
- Our guests can enjoy table tennis and billiards. Rackets, balls, billiard cues and chalk will always be kept at the reception and will be properly disinfected after each use with proper products.

### **CHECK-IN**

Arrivals will be managed to avoid gatherings. To guarantee respect for physical distances, check-in operations must be carried out by a single guest. The rooms will be delivered from 4 p.m.

Shower gel, soaps and disposable glasses must be requested specifically at the reception.

For greater health security, customers who do not wish to have their rooms cleaned daily can inform the reception.

Any suspected Covid-19 case will be dealt with promptly, as required by law.

The above guidelines may be subject to change based on any government change.

Our COVID-MANAGER, ENRICA TASSO, will be directly responsible for the proper execution of the COVID-19 safety standards and is at your disposal for any report and / or clarification +33 6 410 99 223.